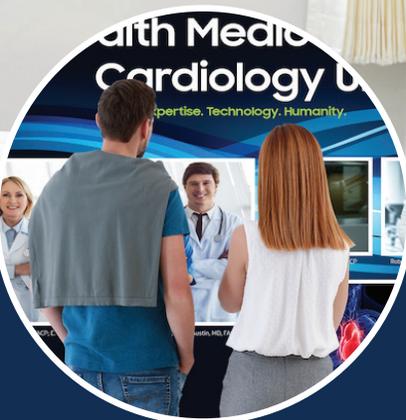


HEALTHCARE TECHNOLOGY SOLUTIONS PRODUCT CATALOG



 (800) 359-6741

 www.mdmcommercial.com

 1102 A1A N Suite 205, Ponte Vedra Beach, FL 32082



MDM Commercial is a complete solutions provider of patient-focused equipment and systems integrator for hospitals and healthcare facilities of all sizes. For more than 30 years, we have provided healthcare customers throughout the United States with industry-leading customer service, worry-free project management, and the latest products and technology available.

In addition to our complete line of in-room equipment, we also provide patient-focused hospital TV and patient education and entertainment systems, audio/video content, RF distribution, IPTV, and digital satellite systems. As one of the nation's largest healthcare-grade display distributors, we partner with the leaders in technology to provide advanced solutions, competitive prices, and unrivaled customer service.

Our dedicated, centrally located warehouses ensure an efficient process from order to shipment to receiving, allowing us to work with even the tightest timelines!

OUR SOLUTIONS

- ✓ Healthcare Televisions
- ✓ Commercial Grade Televisions
- ✓ Digital Signage
- ✓ Patient Education and Entertainment
- ✓ Pillow Speakers
- ✓ Kiosks, Arms and Mounts
- ✓ Remotes
- ✓ DIRECTV® for Business
- ✓ Z-Band® TV Distribution System
- ✓ Digital Headend

OUR SERVICES

- ✓ Complete Project Management from Planning to Installation
- ✓ Networking Consultation
- ✓ Staff Training and Ongoing System Maintenance

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HEALTHCARE TELEVISIONS



LG Smart Hospital-Grade TVs

Premium patient-centric entertainment solutions with advanced hospital-grade features.

Available Sizes: 75" • 65" • 55" • 50" • 43" • 32"

KEY FEATURES:

- UL hospital-grade listed
- RoHS compliant
- California Energy Commission (CEC) compliant
- Built-in pillow speaker port for seamless patient control
- Built-in MPI port for enhanced system integration
- Expanded pillow speaker compatibility
- Pro:Centric® Hospital Management Solution for optimized content control
- Integrated Wi-Fi for seamless connectivity



HEALTHCARE TELEVISIONS



Standard LG Hospital TVs

Reliable, high-quality displays designed for hospital environments.

Available Sizes: 32" • 27" • 24"

KEY FEATURES:

- UL hospital-grade listed
- Built-in pillow speaker port for patient-friendly control
- Built-in MPI port for seamless integration
- Expanded pillow speaker compatibility
- USB cloning for efficient setup and deployment
- 50,000:1 dynamic contrast ratio for vibrant visuals
- Pro:Centric® Hospital Management Solution for centralized content control



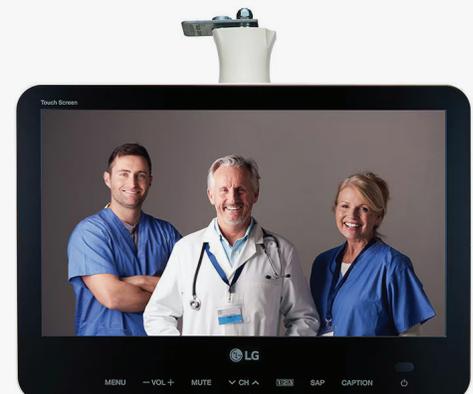
LG Smart Patient Arm TV

Compact, touch-enabled displays designed for patient engagement and convenience.

Available Size: 15" Personal Display

KEY FEATURES:

- Intuitive multi-touch display for interactive patient use
- Antibacterial properties applied for enhanced hygiene
- Sleek, durable glass design for long-term durability
- Compatible with various mounting solutions for flexible installation
- Replaceable headphone jack for patient comfort
- Pro:Centric® Hospital Management Solution for enhanced content control



HEALTHCARE TELEVISIONS



LG Digital Whiteboard

From patient rooms to nursing stations, the LG Digital Whiteboard ensures the right information is always in view—when and where it's needed most.

Available Size:: 43" • 32"

KEY FEATURES:

- 400 nit Brightness and 1% Haze Surface Treatment for Clear Viewing Indoors
- FHD Resolution (1920x1080) Creates Crisp, Clear Images for Dr. & Patients
- LG WebOS 6.0 Platform
- Supports Crestron Connected
- Portrait & Landscape
- Up to 50,000 hours lifetime 24/7



SAMSUNG

Samsung Smart Hospital-Grade TVs

Specialized for the hospital environment with advanced patient-friendly features.

Available Sizes: 75" • 65" • 55" • 50" • 43" • 32"

KEY FEATURES:

- UL-listed for hospital use
- Universal pillow speaker interface for seamless patient control
- Improved H.Browser for enhanced performance
- ConnectShare™ (USB 2.0) for quick media access
- 2-year parts and 2-year labor warranty for long-term reliability
- Includes HTV Emulator and Pillow Speaker Adaptor Box for easy integration



HEALTHCARE TELEVISIONS

PDi Wall TVs

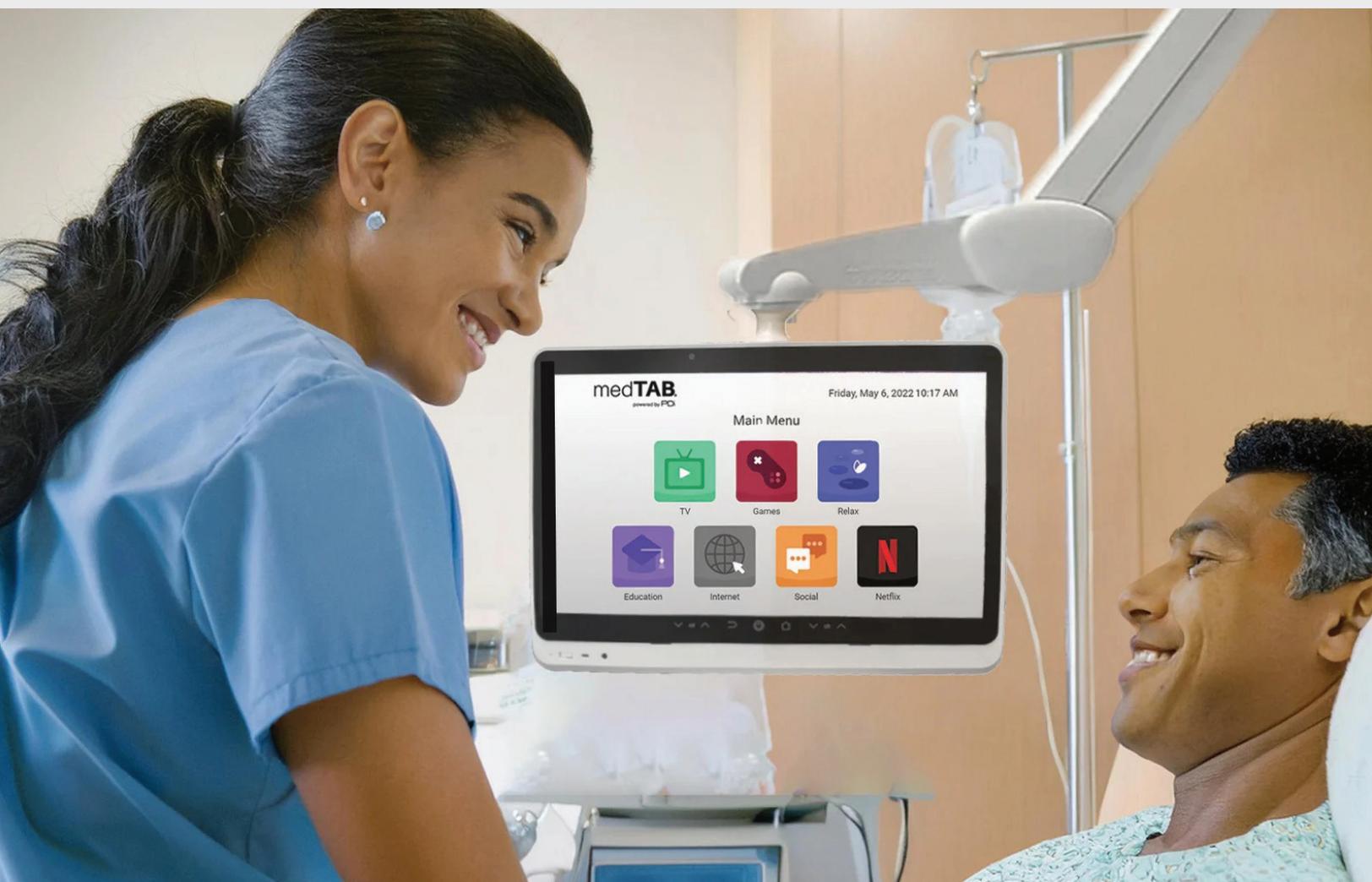


Specialized for the hospital environment with patient-friendly features and seamless integration.

Available Sizes: 75" • 65" • 55" • 43" • 32" • 24"

KEY FEATURES:

- Designed to meet healthcare needs
- UL Listed for hospital use
- Compatible with Epic® MyChart® Bedside TV for seamless integration
- Universal pillow speaker recognition for easy patient control
- Volume limiter for patient safety
- Easy and efficient TV cloning for simplified setup
- 3-year standard warranty and technical support included, with an option to upgrade to a 5-year extended warranty



HEALTHCARE TELEVISIONS



PDi Arm TVs

Specialized for hospital environments, providing a personalized patient entertainment experience.

medTAB

Interactive, touch-enabled personal patient display designed for enhanced engagement.

Available Sizes: 22" • 16"

KEY FEATURES:

- Backward compatibility with PDi arm systems
- UL Listed for hospital safety standards
- LED lighted PCAP multi-touch touchscreen for intuitive navigation
- Automatically wipes user data for patient privacy
- Power over Ethernet (PoE) or Power over Coax for flexible installation
- Optional integrated 8MP camera/microphone for telehealth applications
- Optional connections: CCI, 2x HDMI, pillow speaker compatibility
- Customizable interface with 3 or 6 icon content choices
- Designed for infection control – bleach cleanable (up to 5% solution)



medTV

Compact, low-voltage patient television designed for reliability and ease of use in healthcare environments.

Available Size: 16"

KEY FEATURES:

- UL Listed for hospital use
- Low-voltage widescreen HDTV powered via Coax
- Large direct-entry channel buttons for easy patient access
- Front-facing speakers and headphone jack for minimized noise disturbance
- Password-protected setup menus to prevent unauthorized changes
- Channel aliasing and remapping for customized, simplified line-ups
- Designed for infection control – bleach cleanable (up to 5% solution)
- 3-year standard warranty with technical support, upgradeable to a 5-year extended warranty



HEALTHCARE TELEVISIONS



PDi Arms



PDi Swing Arms

Available Sizes: 72" • 68" • 58"

KEY FEATURES:

- Removable Wire Shields along Top of Arm Sections
- UL Listed
- Nitrogen Gas Cylinder Design or Spring-Based Lift Design
- Anti-Recoil and Swivel Safety Features
- Easy to Clean
- Antimicrobial Powder Coatings
- Rust Resistant
- Standard 3-Year Warranty
- Available in Starlight Gray, Cream, and Black



Ceiling and Horizontal PDi Arm Mounts

Available Size: 23.5"

KEY FEATURES:

- Nitrogen Gas Cylinder Design or Spring-Based Lift Design
- Anti-Recoil and Swivel Safety Features
- Easy to Clean
- Antimicrobial Powder Coatings
- Rust Resistant
- Removable Wire Shields along Top of 1400 Series Arm Section
- Standard 3-Year Warranty
- Available in Starlight Gray or Cream



PDi Slim Power Mount

PDi Low Voltage Power Supply and Arm Mount for use with medTV and medTAB Healthcare Grade Arm-Mounted Patient TV Systems.

OPTIONAL KEY FEATURES:

- Powered Over Coax
- Color: Cream (C) or Starlight Gray (G)
- HCAI Approved

COMMON AREA TVS

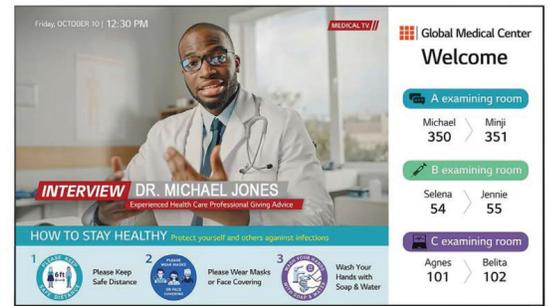


SAMSUNG

Common Area TVs

Available Sizes: 86"+ • 75" • 65" • 55" • 50" • 43" • 32"

Commercial TVs are designed with industry-specific features to deliver customized content that enhances the client experience. Our extensive selection ensures the perfect fit for your display needs. Explore our wide range of options tailored for various commercial environments.



MOUNTING SOLUTIONS



MDM Commercial has a full range of essential accessories and related products such as mounts and kiosks from a number of trusted brands. With an extensive product catalog and decades of experience at the forefront of our industry, you can count on MDM Commercial for competitive pricing.



PILLOW SPEAKERS AND ACCESSORIES

Curbell Gen4 + Pillow Speakers



KEY FEATURES:

- Easy-to-read numeric keypad for direct access to specific TV channels
- New case material—three times stronger for enhanced durability
- Longer-lasting durable micro switches and overlays – no membrane switches
- Supports up to four auxiliary functions
- Custom designs available for each hospital’s individual needs
- Sealed overlay for added protection

Anacom MedTek Series 8 Pillow Speakers



KEY FEATURES:

- Modern slim case design
- ETL approved to UL 1069
- Oxygen safe for medical environments
- Easy to clean and disinfect
- Soft-touch keypad for enhanced user experience
- Audio jack included for additional functionality
- Available in a variety of colors



Jumper Cables and Wall Plates

Ensure seamless connectivity and a clean installation with our high-quality jumper cables and wall plates—essential accessories for any healthcare-grade TV system. Designed for durability and ease of use, these components help reduce signal interference and support organized cable management behind patient room TVs, nurse stations, and wall-mounted displays.



DIGITAL SIGNAGE



MTS HOSPITAL

UNIT 2 WEST

1:10 PM

Room #	Patient	Provider	Nurse	Aide	Next Round	Room Status	Alerts	Precautions	Education
202	K.M.	Bradley	Fallon	Xavier	1:30 PM	Doctor In	Code Blue	FR EN WC	18%
203	M.M.	Moor	Aris	Parker	1:15 PM	Vacant			0%
206	B.H.	Henes	Smith	White	2:30 PM	Staff In	Water 033	AP FR	40%
208	J.S.	Bradley	Green	Rogins	2:45 PM	Visitors OK		EN	67%
210	Z.A.	Bradley	Fallon	Grey	-	Vacant			
212		Henes	Aris	Xavier	2:00 PM	NO Visitors	Water 033	AP EN FR	
		Moor	Smith	Parker	3:35 PM	Visitors OK			
		Avery	Green	White	3:15 PM	Visitors OK			
		Bradley	Aris	Rogins	4:50 PM	Doctor In			
	R.H.	Henes	Aris	Grey	3:30 PM	Staff In		WC FR	

DIGITAL SIGNAGE



Powerful Displays, Lasting Impressions

FACILITY-WIDE DIGITAL SIGNAGE SOLUTIONS

Explore our range of cutting-edge digital signage solutions designed to enhance communication and operational efficiency across healthcare environments.

STANDARD DIGITAL SIGNAGE

UHD and FHD digital signage enhances hospital communication by providing clear, vibrant displays that serve a wide range of facility needs. Welcome guests with personalized messages at entry points, display accurate, real-time information at nurses stations, and use signage throughout your facility to honor donors, inspire patients, and elevate your organization's brand story. Strategically deployed, digital signage supports clinician efficiency by streamlining workflows, enabling instant updates, and promoting faster decision-making.

From high-traffic lobbies to staff-only zones, digital signage delivers timely, relevant content that informs, connects, and comforts. Designed for 24/7 operation with minimal maintenance, these displays integrate seamlessly with content management systems and support interactive features—creating a dynamic, reliable communication tool for every corner of your healthcare environment.

KEY FEATURES:

- High resolution (3840 x 2160 for UHD) for sharp, detailed visuals
- Vibrant color reproduction with a wide color gamut
- High brightness levels for visibility in various lighting conditions
- Wide viewing angles with consistent image quality
- Flexibility to display videos, images, text, and real-time data
- Seamless integration with digital signage platforms and content management systems
- Multiple connectivity options (HDMI, DisplayPort, USB)
- Designed for 24/7 operation with minimal maintenance
- Energy-efficient for cost savings
- Built-in content scheduling options
- Remote management for easy updates and monitoring

DIGITAL SIGNAGE



VIDEO WALLS

Our DVLED All-in-One and LCD video wall solutions deliver high-impact visuals—ideal for hospital lobbies, waiting areas, and conference rooms. These versatile displays are also perfect for digital donor walls, advertising, and showcasing digital artwork, enhancing both the patient and visitor experience. The all-in-one DVLED displays provide seamless, high-definition visuals, ensuring clear and engaging messaging across a wide range of applications—from informational content to dynamic advertising.

KEY FEATURES:

- High-resolution displays for crystal-clear, detailed visuals
- Ultra-thin bezels for seamless, edge-to-edge viewing
- Exceptional brightness levels for visibility in high ambient light
- Wide viewing angles for consistent image quality across perspectives
- Advanced color reproduction with deep contrast for vibrant images
- Scalable design to create customized displays for any space
- Integration with video wall processors for dynamic, synchronized content
- Flexible mounting options for custom configurations
- Robust build for 24/7 operation in demanding environments
- Easy remote control and monitoring capabilities
- Support for multiple content sources (HDMI, DisplayPort, USB, etc.)
- Energy-efficient design to reduce operating costs



CONTENT MANAGEMENT



One Solution. Endless Possibilities.



Autora DSM transforms digital signage in healthcare, providing seamless, centralized management for hospitals, clinics, and healthcare facilities. Designed to work across multiple operating systems and media players, Autora DSM integrates with industry-leading platforms to simplify communication, streamline workflows, and enhance patient engagement.

SEAMLESS COMPATIBILITY & INTEGRATION

Autora DSM offers exceptional flexibility, supporting a wide range of platforms, including Android TV, webOS, Linux, SMART Signage, and Windows IoT, ensuring seamless integration across diverse healthcare environments. It is fully compatible with leading media players, enabling healthcare facilities to maximize their existing infrastructure without the constraints of additional hardware.

OPTIMIZED FOR HEALTHCARE OPERATIONS

Healthcare organizations can utilize Autora DSM to power digital communication boards, interactive directories, wayfinding solutions, patient education displays, staff training screens, and emergency alert systems—all managed from a single intuitive dashboard. Whether used in hospital lobbies, waiting rooms, patient care areas, or administrative offices, Autora DSM ensures clear, dynamic messaging that keeps everyone informed and engaged.

CONTENT MANAGEMENT

EFFORTLESS CONTENT MANAGEMENT

With Autora DSM's advanced content management tools, healthcare facilities can easily schedule and update displays in real time. Features include a Playlist Manager, Scheduler, Data Manager, Events & Directories, Display Grouping, Screen Editor, and Widget Store, allowing administrators to manage content efficiently across multiple locations.

WHY CHOOSE AUTORA DSM FOR HEALTHCARE?

- **Remote Management** – Update and control screens from anywhere, anytime.
- **User-Friendly Interface** – No IT expertise required, easy to navigate.
- **Affordable Subscription Plans** – Cost-effective with volume discounts available
- **Reliable Performance** – Trusted by hospitals, clinics, and healthcare organizations.



Autora DSM offers a powerful, all-in-one solution for managing digital signage in healthcare settings. Enhance communication, optimize operations, and improve patient experiences with seamless, real-time content management.

CONTENT MANAGEMENT

LG Pro:Centric® Hospital Management Solution



SMARTER TV SOLUTIONS FOR ENGAGEMENT AND EFFICIENCY

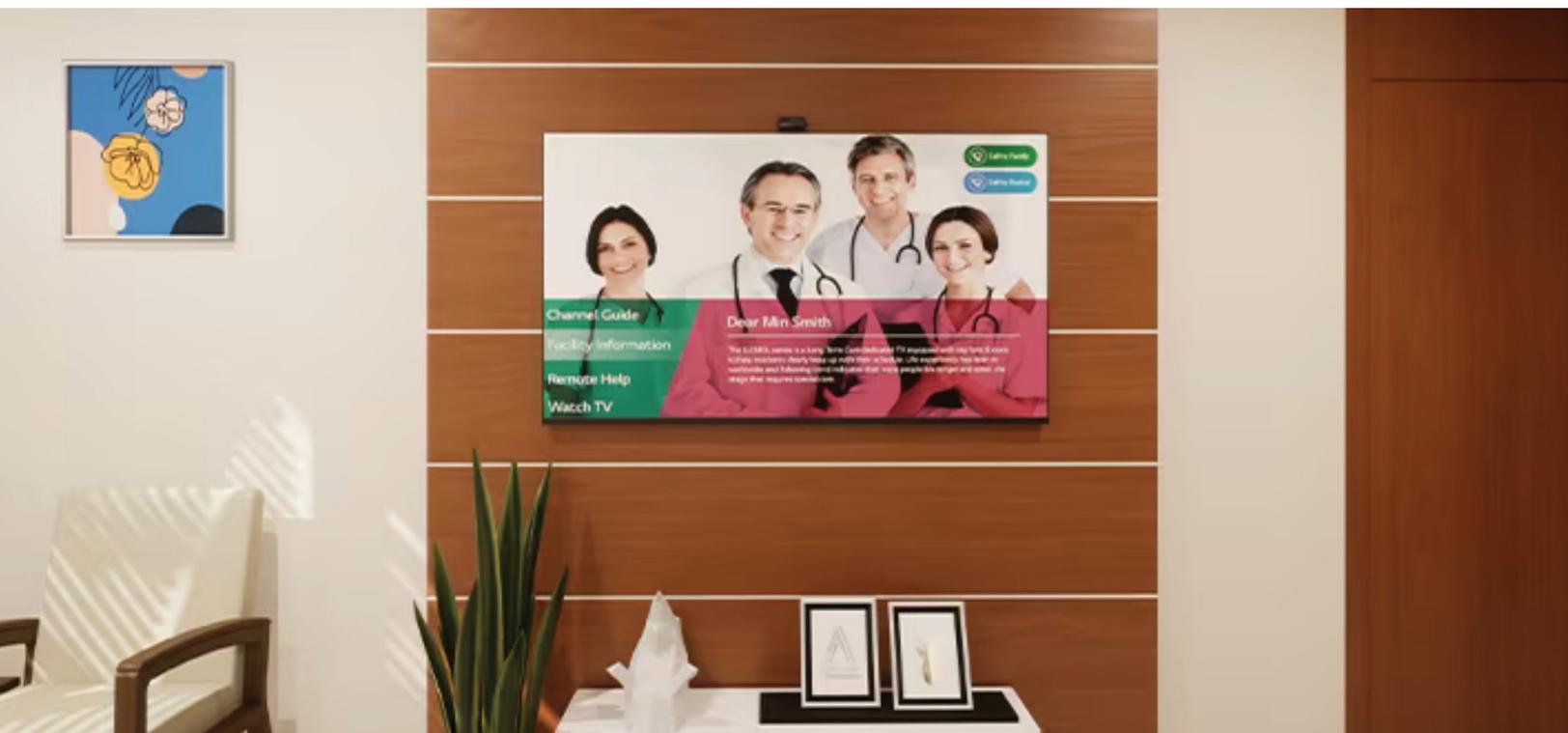
MDM integrates LG's Pro:Centric® platform to transform in-room televisions into interactive patient engagement hubs. This system allows healthcare providers to deliver branded content, facility information, and on-demand entertainment—all from a single, centralized platform.

PRO:CENTRIC FEATURES:

- Custom-branded TV interfaces
- Interactive menus for patient education, services, and more
- Real-time content updates via central management
- Compatible with both RF and IPTV infrastructure
- Seamless integration with pillow speakers and nurse call systems

CONTENT DESIGN SERVICES

Your organization has invested time and money into growing your brand and your MDM's Creative Content Creation solution should be no different. This is designed to not only carry your brand inside the walls of your business, but outside as well. Our Content Creation service is configured and designed to improve your customers' experience, while not adding more work for your staff and marketing teams. MDM's experienced team offers yours the ability to customize the look and feel of your customer interfaces and adds a variety of features that engage, inform, and improve your customer outcomes.



LG MEDICAL MONITORS



Premium Displays for Healthcare Professionals

We offer a curated selection of LG medical monitors and digital X-ray detectors designed to meet the rigorous demands of healthcare environments. Engineered for exceptional image clarity, advanced functionality, and seamless integration, these high-quality displays set new standards in radiology and surgical visualization.

DIAGNOSTIC MONITORS



12MP Diagnostic Monitor | 31"

KEY FEATURES:

- FDA 510(k) Class II approved for mammography
- 12MP (4200 x 2800) resolution with Picture-by-Picture operation
- Multi-resolution Modes, Pathology Mode, and Focus View
- Internal front sensor for precise calibration
- Down Lighting and Wall Lighting options



5MP IPS Diagnostic Monitor for Mammography | 21.3"

KEY FEATURES:

- 21.3" 5MP IPS display optimized for mammography
- FDA 510(k) Class II approved for high-precision diagnostics
- Pathology Mode and Multi-resolution support
- Internal front sensor for accurate calibration
- Ergonomic stand for improved usability

LG MEDICAL MONITORS



Premium Displays for Healthcare Professionals

DIAGNOSTIC MONITORS



2MP IPS Diagnostic Monitor | 24"

KEY FEATURES:

- 24" 2MP IPS display with high clarity
- Auto luminance calibration for consistent brightness
- Optimized for clinical diagnostics and pathology
- Adjustable ergonomic stand for flexible positioning



8MP Nano IPS Color Diagnostic Monitor | 31.5"

KEY FEATURES:

- 31.5" 8MP (3840x2160) Nano IPS display
- Multi-resolution and Clinical Pathology Modes
- Auto luminance calibration for stable brightness
- Picture-by-Picture (PBP) and Dual Controller support
- Ergonomic stand for comfortable use



8MP IPS Black Diagnostic Monitor | 31.5"

KEY FEATURES:

- 31.5" 8MP (3840x2160) IPS Black Display
- Multi-resolution Mode (8/6/4MP)
- 1,000 cd/m² brightness (Typ.)
- Focus View Mode and Pathology Mode
- Internal Front Calibration Sensor
- Down Light and Wall Light options

LG MEDICAL MONITORS

Clinical Review Monitors



8MP Clinical Review Monitor | 27"

KEY FEATURES:

- 27" IPS 8MP (3840x2160) display with 350 nits brightness (Typ.)
- sRGB 99% coverage for accurate color reproduction
- DICOM Part 14 compliant brightness stabilization
- Flicker Safe technology and Reader Mode for reduced eye strain
- Two-way pivot for flexible screen orientation
- Dynamic Sync Mode with quick response time



8MP Clinical Review Monitor | 27"

KEY FEATURES:

- 8MP (3840x2160) IPS Display
- 350 nits brightness with sRGB over 99%
- DICOM Part 14 compliant for medical imaging accuracy
- Dynamic Sync Mode with quick response time
- Brightness Stabilization for consistent performance
- Flicker Safe and Reader Mode for eye comfort



LG MEDICAL MONITORS

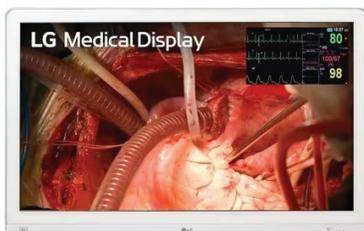
Surgical Monitors



Full HD Surgical Monitor | 27"

KEY FEATURES:

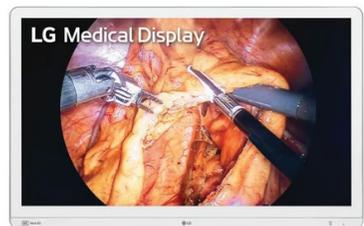
- 27" Full HD IPS Display (1920x1080)
- sRGB 115% coverage with Deep Red
- Brightness stabilization for consistent clarity
- Dust proof & waterproof protection glass
- Flicker Safe technology



4K UHD Surgical Monitor with Mini-LED | 27"

KEY FEATURES:

- 27" 4K (3840x2160) display with Mini-LED technology
- HDR10 and HDR Effect for enhanced visuals
- sRGB 139% (Area) color coverage
- Mirror and Rotation modes for flexible viewing
- Protection Glass (1.3t, anti-reflection, anti-fingerprint)
- 4PBP, PIP, and 3G-SDI support



4K UHD IPS Surgical Monitor | 31.5"

KEY FEATURES:

- Optimized picture quality for surgical procedures
- Multi-input connectivity
- HDR10 support
- 12G-SDI for seamless 4K video transmission



IPS 4K Surgical Monitor | 55"

KEY FEATURES:

- 55" IPS 4K display (3840 x 2160)
- 178° wide viewing angle
- 12G-SDI support for high-quality 4K video
- HDR10 and DCI-P3 86% color accuracy
- Mirror and Rotation modes
- IK06 impact-resistant design
- Failover Input Switch
- Picture-by-Picture (2/3/4PBP) and Picture-in-Picture (PIP)
- IP45/IP32-rated moisture and dust resistance

PROFESSIONAL SERVICES

Expertly Designed. Seamlessly Delivered.

At MDM Commercial, we do more than provide technology—we build solutions with you. As your complete technology partner, we offer strategic consultation, expert system design, and turnkey implementation services to ensure your healthcare facility is equipped with reliable, future-ready systems.

Whether launching a new build or modernizing legacy infrastructure, our proven process streamlines every phase—from initial planning to installation and support. With over 30 years of experience and deep expertise in healthcare environments, MDM delivers unmatched service and results.

PROFESSIONAL SERVICES OFFERINGS

- Consultation, System Design & Implementation
- IPTV & AVoIP Solutions
- TV Headend & RF Distribution
- LG Pro:Centric® Integrations

CONSULTATION, SYSTEM DESIGN & IMPLEMENTATION

Our consultative approach begins by understanding your goals and evaluating your existing infrastructure. From CAD drawings and renderings to IPTV architecture and DSP programming, we collaborate with your team to create scalable, high-performance solutions tailored to your facility.

WORRY-FREE IMPLEMENTATION & SUPPORT

MDM's centrally located warehouses, expert logistics coordination, and in-house technical team ensure seamless rollout and delivery. From staging and testing to on-site installation and user training, we manage every detail. And once your system is live, our team continues to support you with updates, troubleshooting, and long-term service.

WHY MDM COMMERCIAL?

- North America's largest commercial-grade digital display dealer
- Turnkey project management with national reach
- Experienced engineers, designers, and installers
- Competitive pricing and efficient logistics



Let's build smarter together. Contact us to schedule a consultation.

TV HEADEND & RF DISTRIBUTION

Reliable Broadcasting. Crystal-Clear Results.

Your distribution system is only as strong as its signal. MDM designs and deploys robust headend and RF systems that deliver high-quality, consistent content to every room—whether you're outfitting 10 beds or 1,000.

HEADEND SERVICES INCLUDE:

- Custom-designed RF headend systems
- Support for analog, digital, and hybrid formats
- Integration with satellite, cable, or IPTV sources
- Tailored channel lineups and branded messaging



RF DISTRIBUTION

A reliable, bandwidth-independent solution for transmitting off-air and satellite channels.

KEY BENEFITS:

- Low infrastructure costs
- Seamless integration with existing coaxial cabling
- Scalable design for future expansion
- Compatible with a broad range of commercial displays

Z-BAND SYSTEMS

Z-Band offers a smarter approach to RF video distribution with plug-and-play simplicity, compact equipment, and integrated fiber receiver options.



DIRECTV® HEADEND SOLUTIONS



MDM provides fully assembled, pre-tested HD headend systems with flexible programming packages designed to enhance the patient experience.

IPTV & AVOIP SOLUTIONS

Smart, Scalable Content Delivery Over IP Networks

MDM modernizes how content is distributed within healthcare facilities through IPTV (Internet Protocol Television) and AVoIP (Audio Video over IP) systems. These solutions use your existing Ethernet infrastructure to deliver high-definition video and audio to Smart TVs, digital signage, and mobile devices.

IPTV BENEFITS:

- HD video over CAT6 Ethernet
- Interactive, branded content
- Compatible with Smart TVs, tablets, and mobile devices
- Centralized TV system management

AVOIP BENEFITS:

- Ultra-low latency 4K video and audio over IP
- Software-defined control and routing
- Scalable across any facility layout
- Seamless integration with IPTV and AV systems

MDM provides complete design, installation, and post-launch support for all IP-based content delivery systems.



RAPID EXCHANGE PROGRAM



Our dedicated warehouses allow for fast delivery, and our Rapid Exchange Program guarantees that displays arrive in pristine condition. In the event of damage upon arrival, a replacement unit is promptly shipped, ensuring minimal disruption to your operations.

MDM COMMERCIAL RAPID EXCHANGE PROGRAM

If a TV arrives damaged, our hassle-free Rapid Exchange Program ensures a quick replacement. Simply submit a claim within 120 days of delivery by providing photos of the damaged unit, original box, and serial number. If a TV experiences technical issues within 30 days, a no-cost exchange is available following a brief troubleshooting process.

EASY 4-STEP PROCESS:

1. Visit mdmcommercial.com/damaged-tv-resolution-claim
2. Take and upload clear photos of the damage, TV serial number, & box.
3. Provide requested order details.
4. Receive a prompt response from our customer service team.



Note: Only LG commercial and healthcare televisions are covered under this program. Digital signage products are excluded.

CUSTOMER SUPPORT & ORDERING OPTIONS

MDM Commercial offers **dedicated customer support** for all purchased products and services. Whether you need troubleshooting assistance, order tracking, or technical support, our expert team is ready to assist.

HOW TO CONTACT US:

- **Phone:** Call us toll-free at 1-800-359-6741 (or 904-241-2340 outside the U.S.)
- **Website:** Visit mdmcommercial.com for live chat, product inquiries, and order tracking
- **Claims & Support:** Submit issues via mdmcommercial.com/customer-support-form
- **Fax:** Send requests to 1-866-504-2867 for returns and service inquiries.
- **Email:** Reach out for shipment tracking and general support.

MY PROCUREMENT PASSPORT

Onboard now and gain access to our customer portal for a seamless, secure, and personalized shopping experience.



SEAMLESS ONLINE ORDERING AND ACCOUNT VISIBILITY

As a valued MDM Commercial customer, we are dedicated to enhancing your buying experience. We are thrilled to introduce our brand-new customer webstore, My Procurement Passport. Built for efficiency, My Procurement Passport simplifies your ordering experience with features like one-click reorders, intuitive catalog navigation, shipping updates, and instant access to your order history. Enjoy personalized content, real-time pricing, and tailored product recommendations—everything you need, all in one place.

BECOME A MEMBER

It's free, easy, and takes less than a minute to sign up. Create an account online at shop.myprocurementpassport.com or sign up with your account representative at MDM Commercial.



ON CONTRACT WITH THE FOLLOWING GPOs





www.mdmcommercial.com